

CHARLOTTE

A Nationally Renowned Health Care Center

CHARLOTTE'S QUALITY HEALTH CARE FACILITIES and health professionals serve more than one million patients a year. These patients come not only from Mecklenburg County, but also from nearly every other North Carolina county, other U.S. states and a number of foreign countries seeking the sophisticated treatment and state-of-the-art medical technology Charlotte-Mecklenburg hospitals provide.

Prominent national and international specialists come to Charlotte to teach, practice, and conduct research in such specialties as laser surgery, heart disease, organ transplantation, orthopaedics and spinal cord injuries. Charlotte-Mecklenburg provides cutting edge technology and quality health care with a personal touch at competitive costs.

CHARLOTTE-MECKLENBURG IS FIRMLY ESTABLISHED AS ONE OF THE NATION'S MOST RECOGNIZED AND RESPECTED REGIONAL HEALTH CARE CENTERS.



Superior Hospital Systems

The major acute care hospitals in the Charlotte-Mecklenburg area account for nearly 2,500 hospital beds and represent two health care systems — Carolinas HealthCare System and Presbyterian Healthcare.

Carolinas HealthCare System

www.carolinashealthcare.org

Carolinas HealthCare System is one of the five largest public hospital systems in the country and the most prominent healthcare system in the Carolinas. 2010 revenues totaled \$6.5 billion. Carolinas HealthCare operates 33 hospitals in the Carolinas including four acute care hospitals, an inpatient behavioral health hospital and a rehabilitation hospital in Mecklenburg County. Carolinas HealthCare also operates a regional network of approximately 1,700 employed primary and specialty care physicians. Carolinas Medical Center is designated as the official Poison Control Center for North Carolina, offering 24-hour support.

Carolinas Medical Center

www.carolinasmedicalcenter.org

1000 Blythe Blvd., Charlotte, N.C. 28203. 704-355-2000

Carolinas Medical Center (CMC) is the flagship facility of Carolinas HealthCare System. The facility is ranked by U.S. News & World Report among the nation's "Best Hospitals" in orthopaedics and is also recognized as Charlotte's most preferred hospital by the National Research Corporation. For the 13th year, consumers have chosen CMC as having the highest overall

quality and reputation, as well as the best doctors and nurses. An Academic Medical Center Teaching Hospital, it also includes the Sanger Heart and Vascular Institute, a nationally known center with over 80 heart specialists on staff. The Neuroscience and Spine Institute, nationally ranked at the top of comparable neurology centers for the last three years, and the Blumenthal Cancer Center are also located here. Additionally, CMC offers a Women's Institute that specializes in the diagnosis and management of women's medical and reproductive conditions.

Levine Children's Hospital

www.levinechildrenshospital.org

1000 Blythe Blvd., Charlotte, N.C. 28203 704-381-2000

Levine Children's Hospital has been ranked in the top 50 "Best Children's Hospitals" in the nation for kidney treatment, based on the U.S. News and World Report's 2011 edition of "Best Children's Hospitals." With 234 beds (100 pediatric beds; 85 neonatal beds; 13 rehabilitation beds; 36 observation and day beds), Levine is the most comprehensive children's hospital between Washington, DC and Atlanta, GA, offering care in over 30 specialties and sub-specialties. Specialized services unique to the Charlotte region include a 24-hour Children's Emergency Department. The hospital offers pediatric surgery, a pediatric kidney, liver and heart transplant program, a pediatric intensive care unit and a children's diagnostic center (with state-of-the-art imaging capabilities and a pediatric MRI suite). Levine also features a day hospital, which comprises an infusion center and infusion therapy procedure room for cancer patients as well as a children's rehabilitation pavilion.





CHARLOTTE'S HEALTH CARE COST RANKS 11TH LOWEST AMONG MID-SIZED CITIES.

Carolinas Medical Center — NorthEast

www.cmc-northeast.org

920 Church St. North, Concord, N.C. 28025. 704-403-1275

A 457-bed medical center, CMC-NorthEast is home to such Centers of Excellence as the Bette Cancer Center, Cannon Heart Center, Diagnostics and Imaging Center, Emergency Care Center, Hayes Family Center, and Surgery Center, as well as Jeff Gordon's Children's Hospital. CMC – NorthEast has a reputation for excellence built on advanced technology, medical staff talent, quality and compassionate care.

Carolinas Medical Center — Mercy

2001 Vail Ave., Charlotte, N.C. 28207. 704-304-5000

Licensed for 180 beds, CMC-Mercy is an acute-care medical facility featuring several advanced specialty services: The Heart Center, The Lung Center, Southeast Pain Care, The Bariatric Center, and The Sleep Center. CMC-Mercy also houses Mercy Horizons, a medical inpatient detoxification program for adults.

Carolinas Medical Center — Pineville

10628 Park Road, Charlotte, NC 2821 704-667-1000

Located in Southern Mecklenburg, CMC-Pineville is a growing full-service hospital serving southern Mecklenburg, Lancaster, and York Counties, featuring a popular birthing center, emergency services and cardiac care.

Carolinas Medical Center — University

8800 N. Tryon St., Charlotte, NC 28262 704-548-6000

For three consecutive years, J.D. Power and Associates has

recognized the Maternity Center at CMC-University for "Outstanding Patient Experience." The Maternity Center includes a Level III Special Care Neonatal Nursery and family-friendly maternity suites. The Emergency Department is the second busiest in Mecklenburg County with nearly 70,000 annual patient visits.

Carolinas Medical Center — Randolph

501 Billingsley Rd., Charlotte, NC 28211 704-358-2700

CMC-Randolph provides inpatient and outpatient care for psychiatric and behavioral health disorders. The facility features the region's only dedicated psychiatric emergency department staffed by board-certified physicians 24 hours a day.

Carolinas Rehabilitation

1100 Blythe Blvd. Charlotte, N.C. 28203. 704-355-4300

Carolinas Rehabilitation's main hospital is one of the nation's largest free-standing, non-profit inpatient rehabilitation centers, specializing in rehabilitation for patients with brain and spinal cord injuries. Other locations specialize in stroke, non-traumatic injuries, amputations and orthopaedic rehabilitation.

Educational Opportunities

CMC Residency programs are conducted in 15 medical and dental specialties. CMC is one of five NC designated Academic Medical Center Teaching Hospitals. In 2010, CMC was named the "Charlotte Campus" of the University of North Carolina School of Medicine. CMC-Northeast provides a residency program in Family Medicine. Additionally, Carolinas College of Health Sciences trains nurses, nurse anesthetists, and medical, surgical and radiological technologists. CMC-Mercy School of Nursing offers a diploma in nursing.

Presbyterian Healthcare

www.presbyterian.org

Presbyterian Healthcare is a not-for-profit healthcare provider serving the Southern Piedmont Region of North Carolina.

Health Care Cost Index for Mid-Sized Cities

Rank	City	Cost Index
1	Jacksonville, FL	85.2
2	Nashville, TN	89.3
3	El Paso, TX	90.1
4	Baltimore, MD	94.4
5	Fort Worth, TX	95.8
6	Tucson, AZ	96.9
7	St. Louis, MO	98.7
8	Memphis, TN	99.9
9	Fresno, CA	101.2
10	Oklahoma City, OK	101.3
11	Washington, D.C.	101.8
12	Atlanta, GA	104.6
13	Charlotte, NC	106.8
13	Denver, CO	106.8
15	Cleveland, OH	110.3
16	Portland, OR	111.9
17	San Francisco, CA	112.7
18	Richmond, VA	113.0
19	San Jose, CA	117.0
20	Seattle, WA	119.5

Source: ACCRA Cost of Living Index, Health Care, Second Quarter 2011

Presbyterian and its parent organization, Novant Health, are nationally recognized for superior patient care. SDI Health ranked Novant Health 14th nationally among the 2011 Top 100 Integrated Healthcare Networks. Additionally, OptumHealth Care Solutions named Presbyterian Healthcare a 2011 Center of Excellence for the Presbyterian Bariatric Center. In 2008, Presbyterian Healthcare's Charlotte hospitals were named Magnet Health Care facilities by the American Nurses Credentialing Center, a status that has been awarded to only five percent of the nation's hospitals for excellence in nursing care.

Presbyterian Healthcare consists of five hospital facilities and a network of primary care and specialty physicians providing integrated healthcare. With over 9,000 employees and 1,600 active physicians on medical staff, Presbyterian Healthcare operates three acute care hospitals, two specialty hospitals, outpatient surgery centers, eight urgent care locations, and physician's offices. All three of Presbyterian's acute care hospitals are designated primary stroke centers and are designated as Accredited Chest Pain Centers.

Presbyterian Hospitals

Presbyterian Hospital

200 Hawthorne Ln., Charlotte, NC 28204 704-384-4000

Presbyterian Hospital is a 607-bed acute care hospital offering comprehensive cardiovascular, cancer, neurological, women's and orthopaedic care.

Presbyterian Hospital Huntersville

10030 Gilead Rd., Huntersville, NC 28078 704-316-4000

Presbyterian Hospital Huntersville is a 60-bed community hospital that offers a full range of medical services and special amenities. Due in large part to community support, the hospital is expanding and will eventually add two new floors and 15 more licensed beds.

Presbyterian Hospital Matthews

1500 Matthews Township Pkwy., Matthews, NC 28105 704-384-6500

The Matthews location is a 117-bed community hospital that offers a full range of medical services and the area's first health library open to the public.

Presbyterian Orthopaedic Hospital

1901 Randolph Rd., Charlotte, NC 28207 704-316-2000

Presbyterian Orthopaedic Hospital is the region's only orthopaedic hospital. With 156 beds, the hospital offers comprehensive orthopaedic care for diseases and injuries of the bones and joints using advanced diagnostic treatment and rehabilitative procedures.

Presbyterian Hemby Children's Hospital

200 Hawthorne Ln., Charlotte, NC 28204 704-384-4800

Presbyterian Hemby Children's Hospital is dedicated to providing patients and their families with compassionate care in a family-centered environment.

Comprehensive Care

Presbyterian Cardiovascular Institute is nationally recognized as a leader in heart and vascular care and will affiliate with the Cleveland Clinic to provide world-class cardiovascular services.

Presbyterian Cancer Center offers the latest in diagnostic, treatment and rehabilitation services for patients facing lung, breast, prostate, colorectal, bladder, gynecological and skin cancer.

Presbyterian Women's Center is a special place dedicated solely to the medical needs of women and newborns, offering luxuriously furnished patient rooms, special amenities and a comprehensive range of medical services.

Presbyterian Neuroscience Institute provides comprehensive care for the diagnosis and treatment of neurological and nerve disorders.

Educational Opportunities

Presbyterian School of Nursing at Queens University offers students the following degree options: Associate of Science in Nursing (ASN), Bachelor of Science in Nursing (BSN), Master of Science in Nursing (MSN), as well as RN-to-BSN and RN-to-MSN programs. The Presbyterian School of Radiologic Technology offers a certificate in radiologic technology, preparing graduates to enter into an imaging science career.

Medical Plazas

Presbyterian Medical Plaza Ballantyne

14215 Ballantyne Corporate Place, Charlotte, N.C. 28277. 704-384-4000.

Presbyterian Medical Plaza Ballantyne offers a wide range of outpatient health services including diagnostic imaging, surgery, and sleep medicine, as well as primary and specialty physician care.

Presbyterian Medical Plaza Steelescroft

13557 Steelescroft Pkwy., Charlotte, NC 28278 704-384-4000

Presbyterian Medical Plaza Steelescroft offers residents of the Steele Creek and Southwest Mecklenburg communities access to radiology services, rehabilitation services, and primary care from pediatricians, obstetricians and family physicians.

Presbyterian Medical Plaza Monroe

2000 Wellness Blvd., Monroe, NC 28110 704-384-4000

Presbyterian Medical Plaza Monroe offers Union County residents outpatient health services including diagnostic radiology, surgery and primary and specialty physician care.

Competitive Health Care Costs

With over 1,400 physicians listed in the Mecklenburg County Medical Society directory, it is easy to find the right doctor. Based on the second quarter 2011 ACCRA Cost of Living Survey, the following describes routine visit costs: \$91.25 for a general doctor's office visit, \$101.00 for a routine dentist office visit and \$114.50 for an eye exam including an eyeglass prescription.

Directory of Other Health Care Needs Health Services

Charlotte Dental Society 704-376-6555

Mecklenburg County Emergency Medical (MEDIC)
704-943-6000

Mecklenburg County Health Department 704-336-4700

Mecklenburg County Medical Society 704-376-3688

Mecklenburg Mental Health Services 704-336-6404

Specialty Hospitals

Carolinas Medical Center, Mercy Horizons

2001 Vail Ave., Charlotte, NC 28207 704-444-2400

Located within CMC-Mercy, Mercy Horizons offers inpatient and outpatient detoxification and substance abuse treatment programs

Carolinas Specialty Hospital

2001 Vail Ave., 7th Fl. South, Charlotte, NC 28207 704-304-6450

Managed by Acuity Healthcare, Carolinas Specialty Hospital is located within CMC-Mercy. The facility is a 40-bed long term acute care hospital, specializing in medically complex patients.

Long Term Care and Senior Health

The Charlotte area has over 90 retirement, assisted living, and nursing facilities for older adults, as well as numerous resources for caretakers, older adults, and their families. Just 1 Call, 704-432-1111, provides information and assistance to seniors and adults with disabilities in Mecklenburg County. The Centralina Area Agency on Aging also provides information for older adults and caretakers in the greater Charlotte area.



Huntersville Oaks 704-875-7400

Huntersville Oaks is a 168-bed CMC facility offering short-term rehabilitation and long-term care with 24-hour professional nursing supervision and physician coverage. The facility is designed as a village of connecting households centered around a "Main Street." Residents can choose from private rooms and two-bedroom suites.

Sardis Oaks 704-365-4202

Sardis Oaks is a CMC facility for rehabilitation and long-term care located in the SouthPark area. It also serves as a clinical site for medical and nursing students from CMC. The facility offers physical, speech and occupational therapy as well as nutrition counseling and wellness activities.

Presbyterian Senior Healthcare 704-316-6565

Presbyterian Senior Healthcare provides comprehensive primary medical care exclusively for older adults, helping them to maintain functional independence. Physicians also make homecare, rehabilitation and assisted living referrals as needed.

Special Emergency Services

Located in southwest Mecklenburg County at South Tryon St. (Hwy. 49) and Steele Creek Rd. (Hwy. 160), CMC-Steele Creek is the region's first and only healthcare pavilion. Built in response to the growing outpatient needs of the community and to improve access to healthcare, the facility offers a full-service, 24-hour emergency department, as well as advanced diagnostic imaging, laboratory services, physician offices and retail pharmacy.

